

HUMAN FACTORS AWARENESS COURSE

Involve your staff

Why us?

We like to do things differently, like you. Or do you prefer training to be a simple check-in-the-box and give this signal to your staff?

Make your investment in training count. Our Human Factors course will activate your staff on a whole different level.

We know training can be boring, that is why ours is highly engaging and filled with experience. Not only for the participants, but also for you. We give active feedback on how your staff relate to the industry standards. We do this anonymously and confidentially to ensure that your training investments pay off.

There is no substitute for experience in a training environment.



Congratulations! You have reached a milestone decision by considering external training for your organisation.

Why is this important? This course focusses on human factors in aviation. We particularly encourage participants to reflect, in honesty, on their personal performance. We supplement this process with knowledge to create training moments. To embed positive skills in your staffs behaviour requires an environment where professionals feel free to share. Using an external trainer provides your organisation with an independent opinion on their performance, irrespective of their position in the company in a safe environment.

Powered by



SIG AVIATION

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How do we work?

Our HF training is based on a variety of different modules, each with their own lesson plan - handouts and exercises. Together with your safety and training staff, we create a bespoke program that fits your organisations needs. We call this a modular setup; together we pick the ingredients to make the course tasteful and attractive for the participants.

Naturally we will ensure that this tailor-made program covers all your regulatory requirements for an Initial or Recurrent training. For this purpose, all our courses come with a compliance checklist, attendance list and Course Certificates.

Creating success and safety is a true team effort.

If your organisation uses specific procedures, we can include those elements to create a training that truly encompasses the entire organisation.

Our HF training is conducted in a classroom environment, but this doesn't mean the training ends there. Shortly after the training we re-enforce knowledge with a quiz covering the most important training topics. In the same process we allow the participants to reflect on areas where we as trainers or your organisation might improve.

Our training is not simply a check-in-the-box exercise, we work to add value to your organisation.

Quick info

Course Topics

- Communication
- Threats and errors
- Stress and workload management
- Conflict and behaviours
- Sleep, fatigue and vigilance
- Information acquisition and processing
- Situational awareness
- Leadership & team dynamics (including NOTECHS)
- Standard operating procedures
- Decision making
- Automation
- Startle effect and stress management
- Resilience development (and mental flexibility)

Course Material and Standards


This course is provided in compliance with EASA standards, and comes with a compliance statement and checklist. Participants will receive handouts on the presented topics, the organisation will receive anonymized feedback of the course results and course certificates for each attendee.

Target Audience

This interactive and practical course is specifically designed for airline, maintenance and airport staff.

Investment

- 1-day theoretical training
- Maximum 15 course participants



This Human Factors training is suitable for maintenance, airline and airport staff working in high risk environments